



Generation Gap at Work

Overview

The workplace can present challenges to management in terms of handling the different generations present. As older workers delay retiring and younger workers are entering the workforce, the work environment has become a patchwork of varying perspectives and experiences, all valuable to say the least.

While having various cultures in one workplace can present communication problems and conflicts, the benefits of such a variety in the workplace outweigh it. Both the young and older worker have many ideas to offer, which can help the organisation thrive in the marketplace. Learning how to deal with the generation gap at work will help you become a better manager or co-worker.

This course will help learners understand the various generations present at work and understand what motivates each of them and how to work together.

Who this course is for

This course is intended for career minded professionals at all levels who want to excel in their interpersonal and communication skills, overcome workplace conflict, and build a more positive work environment.

Course outline

- Topic 1: History
- Topic 2: Traditionalist
- Topic 3: Baby Boomers
- Topic 4: Generation Xs
- Topic 5: Generation Ys (millennial)
- Topic 6: Differentiations between
- Topic 7: Finding Common Ground
- Topic 8: Conflict Management (1)
- Topic 9: Conflict Management (2)
- Topic 10: The Power of 4

"Each generation wants new symbols, new people, new names. They want to divorce themselves from their predecessors"

Jim Morrison

By the end of this course, learners should be able to:

- Understand history behind generation gaps
- Understand what are traditionalists
- Understand what are baby boomers
- Understand what are Generation Xers
- Understand what are Generation Yers
- Differentiate between each type of generation
- Find common ground among the generations
 - Understand conflict management
 - Leverage the benefits of generation gaps at work

✓ Course Level	Short Course
✓ Course Hours	8 hours
✓ Course Standard Price	£85

